

## Product Information Bulletin

### PIB-X45

Date: March 10, 2016

### Service Discontinuation: X-Cite® 120 (First Generation)

Excelitas Technologies® strives to provide the best possible customer service, and it is our policy to support all of our X-Cite® illumination systems for a period of no less than five years after a model has been discontinued.

After supporting the first generation of X-Cite 120 units for ten years since the last date of manufacture, our inventory of spare parts is almost depleted. Due to the non-RoHS compliant nature of these components, many are simply no longer available. Therefore, our ability to offer repair/replacement service for some critical components is limited and will soon be discontinued entirely. Should we be unable to repair a unit, we would be pleased to offer a trade-in credit towards the purchase of a new X-Cite unit.

Replacement lamps and liquid light guides will continue to be available, as these are shared components across all X-Cite 120 arc lamp platforms, including the currently manufactured X-Cite 120Q Series.

First generation X-Cite 120 units can be identified by the distinctive blue printing on the front panels, and by the model number shown on the safety rating label: XE120, XI120, and XI120PC (see images at right). Model numbers containing the letters “XL” or “Q” are not affected.

